

DELIVERY INFO for rented items

Sun and Fun Floss can arrange delivery to basically any Melbourne suburb (and even to country areas) for a fee, but being that we are located in Rosebud, you need to realize that if you are a long distance from us, the delivery cost will not be 'cheap'. Hours of driving, and petrol, can add up.

Or you can pick up and/or return it yourself, 7 days, by appointment. Note that we loan a trailer if you need, to pick up yourself.

Each job is different, so in order to quote a delivery fee, please advise the following in your enquiry:

What date/s?

What delivery address?

What time the event starts, and ends?

What time you want it delivered, and what time you want it picked up?

What type of event is it?

If the address is a large venue or public event, we need details. Eg is it a sporting ground, public park, shopping centre, school, expo etc? We would need info about driver access, parking, loading docks, service roads and the like. Info re high-rise or using stairs is also required.

If you can give driver a *time frame* to come, for some flexibility, it can help keep the cost down eg deliver 9-12 noon, or pick up 9-5, or 11-2pm etc.

If you require delivery or pick up during peak hours, the cost is more than for other times.

Quote is based on the designated person being ready and available to take receipt of the rentals, and sign the rental agreement. (He can phone 10 mins before he arrives). If driver is held by having to wait or look for someone, we would be asking for some extra payment for his time.

Delivery is 7 days a week, and drivers usually work during business hours; not early morning, and not at night. If this is required, a surcharge will apply.

Note that bookings made for delivery should be sooner rather than later, in case driver has already planned a full day. Last minute bookings for delivery should be avoided.

Delivery cost can vary a little, depending on what items you book for hire. If it's a large number of items, or includes any large items eg Putt Putt game or Boat Race, a little extra is charged.

Delivery fee does not include any access or parking fees, should they arise.

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